

TERMS & CONDITIONS

Shipping

All orders will be shipped using UPS and sent out in the order they are received. The expected delivery time for domestic orders will vary depending on location of where the package is being sent but will be received between 5-10 business days. **International orders are typically delivered within 4 to 6 weeks after order date.** You will receive an email with a confirmation on when your item has been shipped. **[Click here to read our entire shipping policy.](#)**

Please note: during the COVID-19 pandemic, shipping may be delayed due to carrier limitations.

Registration

Customers are not required to register to order M Six Labs products. The only required information to place an order is your name, address, email address, phone number, and payment information. Your email address will only be used to send order and shipping confirmations.

All information that is entered is the sole ownership of M Six Labs Supplements, and will not be sold or distributed, and is only used to process orders and to follow up with customers.

Customers acknowledge that follow up phone calls can be made by company or third-party representatives, as well as an automated service.

Terms of Sale and Orders

When you place an order, we will request certain details so that we may process your order quickly and efficiently. In addition to your name, address, email address, and phone number, we will also need your payment information, such as a credit card or debit card number. Your contact details will only be used in case there is a problem with your order or if any other important information that we need to relay to you comes up.

Descriptor

Charges on your statement will appear as M Six Labs

Customer Service

The information you provide to M Six Labs Supplements will be used to send you order confirmation and shipping confirmation emails. Customer service inquiries will be responded to via email or telephone, whichever is your preferred method. We will only contact you in regard to your inquiries or orders.

Special Offers

We periodically offer special deals or discounts, which may be delivered by email or by physical mail. We respect your privacy, so if you are not interested in receiving special offers, you may opt out. See 'Opt Out' section.

Personal Information

Your privacy is important to us. Personal information provided by you for orders and/or inquiries will not be sold to or shared with third parties. If your name, address, phone number, email address, or payment information changes, or if you simply no longer wish to purchase M Six Labs Supplements, simply email customer support to make them aware of anything that needs to be corrected, deactivated, or moved.

Third-Party Representative

Outside shipping companies are used to deliver your orders, such as USPS, UPS, and FedEx. An outside credit card processing company is used to process your payment information for goods and services. These third-party companies do not share or sell your private information, and are only allowed to use your private information to process and ship orders.

Legal Disclaimer

We will comply with all law enforcement, courts, and other judicial systems in accordance with the law, and we reserve the right to disclose any private details to comply with the aforementioned parties.

Log Files

As with most websites you visit, certain files are collected and stored digitally when you enter or leave. This information does not pertain to an individual's identity. What is saved is an Internet Protocol (IP) address, operating system, time on site, click patterns, navigation patterns, age of people who are on the website, and demographics, as well as buying habits based on this data. This information is used to analyze web traffic and for third-party advertisers.

In addition, cookies are also collected. This is a small text file that is stored for record-keeping purposes, and to make your experience more enjoyable. For instance, cookies will allow you to save shipping or payment information so it does not have to be reentered multiple times. This website is still fully functional even if cookies are disabled.

This statement covers M Six Labs Supplements and its parent companies, and does not apply to third-party advertisers or companies.

Security

The safety of your personal information is paramount to us. When your orders are processed, and payment information is sent, it is encrypted with secure socket layer technology (SSL) to ensure that it is not hacked or intercepted by malicious parties.

Opt-Out

We give you the opportunity to opt-out of receiving emails, physical mail, or newsletters from us. For instance, if you have purchased a product and do not wish to receive any future correspondence regarding discounts, specials, or marketing materials, you may opt-out of our database.

In addition, if you feel you would like to receive promotional material or marketing material after already opting out, you may email customer support and indicate that you would like to do so.

Business Transitions

In the event that M Six Labs Supplements or its parent companies are sold or acquired by an outside organization, personal information may go along with the asset transfer. If this occurs, you will be notified 30 days prior to the official transfer date, and you may move, delete, or change any information that you would like to if you choose to do so.

PRIVACY

Privacy Policy

This is the M Six Labs (the "Company") Internet Privacy Policy. You can write to us at 725 N Progress Drive Saukville WI 53080 We can be reached by email at sales@msixlabs.com, or you can call us at 262-825-5510

M Six Labs knows that you care how information about you is used and shared, and we appreciate your trust in knowing that we will do so carefully and sensibly. This notice describes our privacy policy. By visiting M Six Labs online, you are accepting the practices described in this Privacy Policy. This Privacy Policy governs the URL <https://www.MSixLabs.com>, certain electronic communications sent out by M Six Labs and information you provide in any manner to M Six Labs.

This website is owned and operated by Global Widget, LLC. If you choose to visit <https://M Six Labs.com>, your visit and any dispute over privacy is subject to this Privacy Policy and our Terms and Conditions, including limitations on damages and application of the law of the states of Vermont and California. This Privacy Policy and the Terms and Conditions may change at any time and for any reason and use of information that we gather now is subject to the Privacy Policy in effect at the time of use unless you are otherwise notified. We may email periodic reminders of our notices and conditions, unless you have instructed us not to, but you should check our website frequently to see recent changes.

Our Commitment to Privacy

M Six Labs is committed to your right to privacy and to keeping your personal information private. You can visit our website without telling us who you are. However, because our website includes areas in which visitors can provide personally identifying information, we have developed this Privacy Policy to inform you of our policies and practices regarding information we collect about you. The information we learn from customers helps us personalize and continually improve your buying experience at <https://M Six Labs.com>.

Information You Voluntarily Provide

On some pages of this site, you can purchase products from us. The personal information that may be collected at these pages includes:

- **Name**
- **Address**
- **Email address**
- **Phone number**

On certain pages, you can submit information about other people. For example, if you order a gift online and want it sent directly to the recipient, you will need to submit the recipient's address. In this circumstance, the personal information collected about other people may include:

- **Name**
- **Address**
- **Email address**
- **Phone number**

Automatic Information

M Six Labs also collects certain other information that cannot identify you personally when you visit our website. This information includes your IP address and your domain name. M Six Labs.com logs these IP addresses and domain names and aggregates them for system administration and to monitor the use of our site.

We use the aggregated information to measure the number of visits to our site, the average time spent on our site, the number of pages viewed, geographic location and various other site statistics. This monitoring helps us to provide a more useful and engaging online experience to <https://M Six Labs.com> visitors, and helps us to improve the quality of our content.

We use cookies and other tracking beacons in order to manage user accounts, to track actions and for re-marketing purposes. Cookies and tracking beacons are not used for any other reason on this site. A cookie is a small file that is sent out by a website, accepted by the user's browser, and placed on the user's hard drive. It is a common practice and you can always set your browser to warn of cookies being placed, and then choose which cookies you want to accept (note that you may not be able to use certain parts of our site if you decide not to accept cookies). A cookie can't read data off your hard disk or read cookie files created by other sites. <https://M Six Labs.com> uses cookies to track user traffic patterns when you click on various links and promotions throughout the site.

INFORMATION FROM OTHER SOURCES

For reasons such as improving personalization of our service (for example, providing better product recommendations or special offers that we think will interest you), we might receive information about you from other sources and add it to our account information. We also sometimes receive updated delivery and address information from our shippers or other sources so that we can correct our records and deliver your next purchase or communication more easily.

Ways Information about You Is Used

Your information will be used or disclosed in connection with any order you contemplate. When you place an order with us, we obtain certain information from you including, but not limited to, your telephone number, mailing address, and email address. We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling orders, delivering packages, reporting adverse events to the FDA sending postal mail and email, removing repetitive information from customer lists, analyzing data, providing marketing assistance, and providing customer service. These companies and individuals have access to personal information needed to perform their function, but may not use it for other purposes.

Your information may be used or disclosed to the Food and Drug Administration ("FDA") or to entities regulated by the FDA relative to adverse events involving products or to enable product recalls, repairs, or replacements of products; to public health or legal authorities responsible for safeguarding public health or preventing injury or disease; or to health oversight agencies for activities such as audits, investigations, inspections, or other proceedings to monitor our operations. You can register with our website if you would like to receive electronic communications (emails) from M Six Labs. Information you submit on our website will not be used for this purpose unless you fill out the registration form. Every recipient of our electronic communications can quickly and easily "opt out" of future such communications by following the instructions on any email we send.

We use the information you provide about someone else when placing an order only to ship the product and to confirm delivery. We do not share this information with outside parties except to the extent necessary to complete that order as described above and as otherwise provided by law.

As we continue to develop our business, we might sell or buy assets. In such transactions, customer information generally is one of the transferred business assets. Also, in the unlikely event that either M Six Labs or substantially all of its assets are acquired, customer information will be one of the transferred assets.

From time to time, we release account and other personal information when we believe it is appropriate to comply with law or to comply with a valid legal process (such as a search warrant, subpoena or court order); enforce or apply our Terms and Conditions and other agreements; or protect the rights, property, or safety of M Six Labs, our users, or others. This includes exchanging information with other companies and organizations for fraud protection.

Security

M Six Labs.com uses generally accepted, industry-standard security systems, software, and encryption technologies to protect against unauthorized access to <https://M Six Labs.com> servers, equipment, and other components of our online presence. We appreciate your concerns about the security of your confidential online business transactions. M Six Labs.com takes security measures to protect any information passed between our site and your computer during ordering sessions; however, <https://M Six Labs.com> cannot guarantee that any electronic commerce is totally secure. M Six Labs.com will take measures to secure and protect all customer-specific information from loss, misuse, and alteration. It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

We also have in place privacy protection control contractual obligations with our vendors designed to ensure that personal data is protected from unauthorized access or disclosure. All the Company employees must abide by the Company's Privacy Policy. Only

authorized employees are permitted to have access to personally- identifiable data about website visitors, and that access is limited to what is reasonably needed to perform an employee's responsibilities, such as providing updates or notices or customer service. Employees who violate our privacy policies are subject to disciplinary action, up to and including termination.

Your Rights Pursuant to California Consumer Protection Act

If you are a resident of California you have the following rights:

1. You may request what type of data that the Company has collected about you and may have disclosed to third parties; and
2. You may request to have your personal information, as defined under the CCPA, deleted.

For requests related to either right enumerated above, please use this link: <https://global-widget.com/ccpa-data-deletion-request/> and complete the requested paperwork to initiate the process.

Our Commitment to Children's Policy

We never collect information from anyone we know to be under 18, and no part of our website is designed to attract or market to anyone under 18.

Other Sites

From time to time, <https://M Six Labs.com> may link to other websites not affiliated with M Six Labs. M Six Labs attempts to link only to those websites which also respect a visitor's privacy and the goals of M Six Labs. However, M Six Labs cannot be responsible for the content or policies of third-party websites. Please check with these third-party organizations or companies for their specific privacy policies. If you find inoperable links or are concerned about any of the sites that <https://M Six Labs.com> currently links to, please inform M Six Labs by contacting us through our CONTACT page.

Contacting M Six Labs

If you would like to contact M Six Labs about correcting information we might have collected, or if you have any questions about this Privacy Policy, please **email us** at compliance@globalwidget.com. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access to your information or making corrections.

REFUND

Buying Direct from M Six Labs (M Six Labs.com)

Will I Be Denied a Refund in the 30 Day Period for Any Reason?

During the 30 day refund period, there are no exceptions to the refund policy. Providing you have purchased product from our online store, we will issue you a full refund during this time.

Please note, if the same person requests numerous refunds or we suspect illegitimate refund requests, we will look deeper into the issue and may stop supplying product to that person.

Can I Exchange Product Within the 30 Day Period?

Yes, should you want to exchange your product for a product of equal or lesser value during the 30 day refund period, you are able to do so.

If you choose to exchange your product for a product of lesser value, we will not refund the difference.

I.e., if your product costs \$99.99 and you exchange for a \$49.99 product, we will not refund you back \$50.

Please fill out the contact form for instructions on returning your purchase.

Buying From a Third Party

M Six Labs is constantly striving to improve product effectiveness, taste, and affordability for all. We stand behind all of our CBD products. To that end, M Six Labs will gladly refund any product that was purchased directly from our online store at M Six Labs.com for up to 30 days from the day of purchase.

However, if a customer purchases a M Six Labs product in store or from another website (not from M Six Labs.com) and wants a refund, they must see the store for the refund. Any customer who calls customer service or emails seeking a refund for a product purchased in store will be referred to this refund policy.

SHIPPING

M Six Labs accepts orders 24/7, and your order will be processed by our shipping team when it is received. If you choose expedited shipping, your order may be given priority to ensure that we're able to deliver it within the requested time frame.

Please note: during the COVID-19 pandemic, shipping may be delayed due to carrier limitations. Customers in Australia may experience greater delays. Australian Post has recently opened up more air routes and is also having labor issues, resulting in greater delays to Australia due to the lack of air lift from LAX and the ability of the Australian Post to move mail in Australia. However, the USPS has secured charter aircraft at a great expense to service Australia to clear out the backlog.

Where We Ship

All 50 U.S. States

- Includes the District of Columbia and APO / FPO military addresses
- Packages shipped to military addresses can take 4 to 6 weeks to arrive

U.S. Territories

- Puerto Rico, Hawaii and U.S. Virgin Islands

International

- Australia, France, French Polynesia, Germany, Greece, Hong Kong, India, Ireland, Israel, Italy, Jordan, Netherlands, Norway, Philippines, South Africa, Spain, Sweden, Switzerland, Trinidad and Tobago
- We are unable to ship orders to Canada at this time due to changes in Canadian law regarding CBD products. Unfortunately, packages containing CBD products are no longer allowed through customs. We sincerely apologize for any inconvenience and encourage you to check back soon for an update.

Expedited Shipping

Our team works to make sure that you'll receive your packages as quickly as possible. Our expedited shipping may arrive later than expected due to UPS delays beyond our control.

If you order a product on a weekday AFTER 2 p.m. and choose expedited shipping, your order will be sent out within 48 hours. Orders placed after 2 p.m. on Friday will not be processed until the following Monday. M Six Labs only ships on weekdays. **We do not offer shipping guarantees, and USPS and UPS delays beyond our control may cause longer wait times. APO and APE military addresses cannot select expedited shipping. We invite you to contact our customer service team with questions about your specific order.**

Standard Shipping

M Six Labs ships packages directly with UPS. However, packages are handed over to your local USPS for final delivery. Domestic packages usually take 5 to 10 business days to arrive at their final location. If you need a package sooner, we recommend choosing expedited shipping.

International Shipping

International customers may receive products within four to six weeks. We have no control over customs inspections, which can hold up products for days or even weeks.

Holidays & Sales

Shipping and processing times may be lengthened during busy sale times and Holiday seasons that create a high volume of orders. UPS does not ship on the following holidays regardless of whether you've selected expedited shipping:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Eve
- Christmas Day
- New Year's Eve

Thank you again for choosing M Six Labs! We're here to help you in any way we can, and if you have any questions, you can reach us at 262-825-5510.